

Hosted Microsoft Exchange

It's Microsoft Exchange – without the headaches of managing it

Microsoft Exchange is the world's most popular email solution, and it's no surprise – Microsoft Exchange provides all the features and benefits that businesses demand to remain competitive in today's super-fast marketplace. Yet, companies also find that managing their own Microsoft Exchange system in-house can be overwhelming and can consume their IT resources.

At **Synapse**, we offer a **Hosted Exchange** service that gives you all the benefits of Microsoft Exchange, without any of the headaches of managing it yourself. We've been providers of reliable **Hosted Exchange** services since 1998 so we believe we know what we're talking about. With **exchange2go**, you'll no longer need to worry about email going down, monitoring alerts, patching or updating software, troubleshooting, backing up data, or any of the other day-to-day activities required when you manage your own email server. We take care of everything and back it up with the best expertise, support, and infrastructure in the industry.

exchange2go provides you the premium solution you demand

- **99% Uptime Guaranteed**
We don't just promise a 99% application uptime guarantee, we back it up with unparalleled Service Level Agreements – including a refund of up to 100% of your monthly fee when you experience any **exchange2go** server downtime.
- **Mailboxes from 2GB to 50GB and 1GB in Public Folders**
We offer one of the most generous and flexible storage options in the market with mailboxes up to 50GB in size with 50MB attachments.
- **Premium Spam & Virus Filtering**
Premium spam filtering and virus protection come as standard. Unwanted email is eliminated before it ever gets the chance to reach your mailbox.
- **Data Backups & Retention**
Your data is securely backed up using Exchange Native Protection. If you've mistakenly deleted an email you can easily recover messages in Outlook for up to 14 days. At the server level we can restore an entire deleted mailbox going back up to 30 days in time.
- **Enhanced Security**
SSL encryption hides data during transmission so undesirables can't access your mail data. Our datacentres are protected by strict physical and systems security measures, plus fire suppression and redundant power systems.

➤ **Free Copy of Outlook**

Every user gets a free copy of the feature-rich Microsoft email client of their choice – either Outlook 2013 for Windows or Outlook 2011 for Mac. Additionally, you can access your account through any Internet browser using Outlook Web Access.

➤ **Complete Online Control of Your exchange2go Account**

Though we take care of your **Hosted Exchange** infrastructure, management, and support, there are a few details you'll want to control yourself. So we've developed a web-based control panel – friendly enough even for users without any in-depth technical knowledge.

➤ **Optional Mobile Access**

You can access your account while on the go – with either iPhone, Android, Windows Mobile or BlackBerry devices – to maximise productivity and communication.